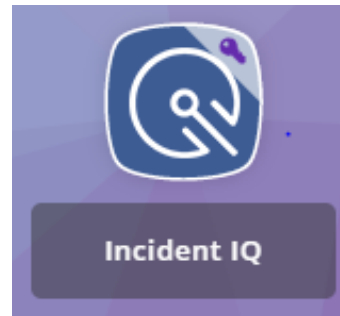


# Technical Support

## Teachers, Admin., and Staff

Information Technology (IT) department assistance should be submitted via Incident IQ ticketing system.



In order to submit a ticket, click on the following link ([Incident IQ Sign-In Page](#)), use the link provided in LaunchPad, or use your phone or tablet to scan the QR code below.



Instructions and Training  
Videos

(Accessible by Richmond  
County staff only!)

<https://learn.incidentiq.com/>